



bumblebee
Maintenance Ltd



Air-conditioning Service Care

Join us today and enjoy the following benefits:

- Cheaper monthly payments
- Quicker response
- Friendly & personal service
- Most Air-conditioning makes and models serviced
- Fully trained professional engineers
- F-Gas registered
- Free energy saving advice

From Only £14.99 per month

- 1 outdoor unit and 1 indoor unit £14.99**
- 1 outdoor unit and 2 indoor units £19.99**
- 2 outdoor units and 1/2 outdoor units £29.99**

Priority response for breakdowns

Please find enclosed our Air-conditioning service plan

Air con service care

1 DEFINITIONS:

- 1.1 The cover is for the Air-conditioning appliance only at the address below.
- 1.2 PRIORITY ATTENTION: We will endeavor, subject to workload and availability, to call within 48 hours in response to any breakdown or failure of the Air Conditioning unit covered by the contract.
- 1.3 CHARGES FOR LABOUR AND PARTS: No charge will be made for annual



Bumblebee Maintenance
Unit 11c Catherine Street, Warrington, Cheshire WA5 0LH
Telephone: 01925 713293
Mobile: 07722824665
Email: info@bumblemaintenance.co.uk
Website: www.bumblemaintenance.co.uk



Registered Office: Unit 11c, Catherine Street, Warrington WA5 0LH
Registered in England and Wales



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& Heating Ltd
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servicing. Breakdowns will be charged at our normal diagnostic fee charge of £99 to assess what is wrong. The contract has a monthly fee of £14.99 collected by Direct Debit.

ACCOUNT NAME: **BUMBLEBEE MAINTANENCE LTD**

SORT CODE: **77-51-12**

ACCOUNT NUMBER: **55335168**

2 PERIOD OF SERVICE CONTRACT:

2.1 This contract is a minimum period of 1 year from the date on which the agreement was initially made between Bumblebee Maintenance Ltd and you, the customer. NOTE: Servicing will ideally be carried out between 1st May and 30th September and MUST be carried out once a year to maintain validity of this contract.

2.2 This service contract remains valid as long as payment is continued and remains or subject to a 30-day written termination notice from you or Bumblebee Maintenance Ltd before the anniversary of the contract.

2.3 Bumblebee Maintenance Ltd at their discretion, may refuse to offer renewal of any service contract or may offer a reduced level of cover.

2.4 In the event of any default in payment by you, the remainder of this agreement becomes immediately payable. No refund will be made for the unexpired part of any service contract.

2.5 Bumblebee maintenance will make 3 reasonable attempts for access for annual servicing beyond this the customer will still be charged but may not be covered.

3 PROVISION OF SPARE PARTS:

3.1 Bumblebee Maintenance Ltd may supply and fit adequate replacement parts or components which are not the same parts being replaced.

3.2 Bumblebee Maintenance Ltd shall not be held responsible for any delay in the provision of spare parts by suppliers.

4 REPLACEMENT OF AIRCONDITIONING UNIT:

4.1 This service contract does not include the replacement of central heating, appliance[s] in



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the event of spare parts or components not being reasonably available.

5 CONDITIONS OF THE AIR CONDITIONING UNIT:

5.1 Acceptance of a Air conditioning unit onto a service contract does not imply that it is installed satisfactorily or to the prevailing standards of Bumblebee Maintenance Ltd .

Bumblebee Maintenance Ltd will not accept responsibility for any inadequacy attributable to the original design and makes no warranty as to fitness for purpose or condition.

5.2 Any remedial work, which is considered essential for safety reasons, may be subject to a further charge.

6 LIMITATION of OBLIGATION:

6.1 Bumblebee Maintenance Ltd shall not be liable if it is unable to carry out its obligations under the service contract due to industrial disputes or force majeure

7 EXCLUSIONS:

7.1 The replacement of parts.

7.2 Any defect or inadequacy attributable to the original design of the Air conditioning unit system/appliances.

7.3 The fabric of the building or pipe work and condense pipework buried in it.

7.4 Any defect caused through malicious or willful action, negligence, misuse, or third party interference.

7.5 Any defect or damage caused by fire, lightning, explosion, flood storm, tempest, impact or third party interference.

7.6 Consequential damage or loss arising as a result of a defect occurring in the Air con unit, system or the gas appliance unless such a defect, damage or loss is attributable to the negligence of Bumblebee Maintenance Ltd.

7.7 Any defect or damage occurring from a failure of the public electricity, gas or water supply.

7.8 Re-charge of gas for the unit.



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Also not covered by this contract:

- a) Clearing air locks, blocked pipes arising from incorrectly installed installations
- b) Breakdown call out charges
- c) Condenser issues
- d) Compressor damage
- e) Gas leaks
- f) Moving your Air con unit from the wall to carry out a repair. If this has to be done, there will be a charge of £250.00
- g) Third party charges – eg parking fees and congestion charges. These be will be charged at cost.
- h) Incorrect materials used for piping



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Please note that this contract is subject to a first visit inspection!

I agree to the terms and conditions set out above in relation to the following address.

Address:

Print name:

Signed:

Date:



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