



bumblebee

Maintenance Ltd



Queen Bee Boiler Care

Join us today and enjoy the following benefits that no other boiler repair company offers:

- Cheaper monthly payments
- Quicker response
- Friendly & personal service
- 80% of repairs completed in the same visit
- Most boiler makes and models repaired
- Fully trained professional engineers
- Gas Safe registered
- Free energy saving advice

Only £23.99 per month

No Charges for call outs or parts

Please find enclosed our Boiler Plan Contract

Boiler Care

1 DEFINITIONS:

1.1 The cover is for the boiler only at the address below.

1.2 PRIORITY ATTENTION: We will endeavour, subject to workload and availability, to call the same day in response to any breakdown or failure of the central heating boiler covered by the contract.

1.3 CHARGES FOR LABOUR AND PARTS: No charge will be made for any call out and annual servicing. The contract has a monthly fee of £23.99 collected by Direct Debit.

ACCOUNT NAME: BUMBLEBEE MAINTANENCE LTD

SORT CODE: 77-51-12

ACCOUNT NUMBER: 55335168



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Bumblebee Maintenance
Unit 11c Catherine Street, Warrington, Cheshire WA5 0LH
Telephone: 01925 713293
Mobile: 07722824665
Email: info@bumblemaintenance.co.uk
Website: www.bumblemaintenance.co.uk



Registered Office: Unit 11c, Catherine Street, Warrington WA5 0LH
Registered in England and Wales



Bumblebee Plumbing
& Heating Ltd
2020/21 WINNER
Heating Company
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2 PERIOD OF SERVICE CONTRACT:

2.1 This contract is a minimum period of 1 year from the date on which the agreement was initially made between Bumblebee Maintenance Ltd and you, the customer. NOTE: Servicing will ideally be carried out between 1st May and 30th September and MUST be carried out once a year to maintain validity of this contract.

2.2 This service contract remains valid as long as payment is continued and remains or subject to a 30-day written termination notice from you or Bumblebee Maintenance Ltd before the anniversary of the contract.

2.3 Bumblebee Maintenance Ltd at their discretion, may refuse to offer renewal of any service contract or may offer a reduced level of cover.

2.4 In the event of any default in payment by you, the remainder of this agreement becomes immediately payable. No refund will be made for the unexpired part of any service contract.

2.5 Bumblebee maintenance will make 3 reasonable attempts for access for annual servicing beyond this the customer will still be charged but may not be covered.

3 PROVISION OF SPARE PARTS:

3.1 Bumblebee Maintenance Ltd may supply and fit adequate replacement parts or components which are not the same parts being replaced.

3.2 Bumblebee Maintenance Ltd shall not be held responsible for any delay in the provision of spare parts by suppliers.

4 REPLACEMENT OF CENTRAL HEATING:

4.1 This service contract does not include the replacement of central heating, appliance[s] in the event of spare parts or components not being reasonably available. However you would qualify for a £250 discount off a new installation if fitted by Bumblebee Maintenance Ltd.



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5 CONDITIONS of THE CENTRAL HEATING:

5.1 Acceptance of a central heating, appliances or system components onto a service contract does not imply that it is installed satisfactorily or to the prevailing standards of Bumblebee Maintenance Ltd. Bumblebee Maintenance Ltd will not accept responsibility for any inadequacy attributable to the original design and makes no warranty as to fitness for purpose or condition.

5.2 Any remedial work, which is considered essential for safety reasons, may be subject to a further charge.

6 LIMITATION of OBLIGATION:

6.1 Bumblebee Maintenance Ltd shall not be liable if it is unable to carry out its obligations under the service contract due to industrial disputes or force majeure.

7 EXCLUSIONS:

7.1 The replacement of decorative parts.

7.2 Any defect or inadequacy attributable to the original design of the gas central heating system/appliances.

7.3 The fabric of the building or pipe work and flue pipework buried in it.

7.4 Any defect caused through malicious or willful action, negligence, misuse, or third party interference.

7.5 Any defect or damage caused by fire, lightning, explosion, flood storm, tempest, impact or third party interference.

7.6 Consequential damage or loss arising as a result of a defect occurring in the central heating appliance, system or the gas appliance unless such a defect, damage or loss is attributable to the negligence of Bumblebee Maintenance Ltd.

7.7 Any defect or damage occurring from a failure of the public electricity, gas or water supply.



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7.8 Descaling and any work arising from hard water scale deposits or from damage caused by aggressive water or rust or corrosion and sludge build up.

Also not covered by this contract:

- a) Clearing air locks, blocked pipes arising from incorrectly installed installations
- b) Unvented water cylinders
- c) Condensing heat exchangers
- d) Power flushing
- e) Repairing or replacing appliance flues that aren't part of your boiler
- f) Moving your boiler from the wall to carry out a repair. If this has to be done, there will be a charge of £250.00
- g) Third party charges – eg parking fees and congestion charges. These will be charged at cost.
- h) Underfloor heating systems.
- i) Lead pipework

Cover type: Queen Bee Boiler Care

- BoilerService
- Boiler parts and labour
- Radiators and valves
- Hot and Cold pipework (excluding taps and showers)
- Cylinders
- Gas leaks

Please note that this contract is subject to a first visit inspection!

I agree to the terms and conditions set out above in relation to the following address.

Address:

Print name:

Signed:

Date:



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